

Mediating Using Zoom Videoconferencing

Zoom is a popular, flexible, and easy-to-use videoconferencing platform. When using Zoom to mediate, Nulman Mediation Services absorbs all costs associated with using Zoom Pro to host the videoconferences. Attorneys and their clients will not incur any additional fees to use the platform.

It is not necessary to have a Zoom account prior to a scheduled mediation or to participate in a mediation, however, if you wish to open an account, there is a free version available. Individuals can download the app and sign up for a free Basic account at zoom.us. It only takes a few minutes to create your free personal account. We recommend creating an account, as the additional functionality makes it easier to use. It can be done in advance of a mediation, or the morning of a mediation when you first log into Zoom. Instructions for logging into a scheduled Zoom video-teleconference will be provided in advance of a mediation by emails from Nulman Mediation Services to all participants.

Basic steps to using Zoom video/audio conferencing for mediation include:

- Once a mediation is confirmed for Zoom teleconferencing, Nulman Mediation Services will schedule and serve as host for the online videoconference.
- All participants will receive an email invitation to the conference with the date and time.
- The invitation will include a direct URL link to the conference.
- Mr. Nulman will serve as the host and manage the conference, including setting up a conference room for the joint session, as well as breakout rooms for confidential sessions with individual parties, just as if Mr. Nulman was working with the parties in person.

Questions about using Zoom or otherwise concerning an upcoming mediation, contact Jim Nulman by email at jim@nulmanmediation.com or on his cell phone at (239) 841-0108.

To schedule a mediation, contact Shirley Brown at shirley@nulmanmediation.com or by phone at (407) 592-0215.